

TURNAROUND TIME

- **Standard** oil analysis is typically completed, and reports delivered the same day samples are received by our lab. Results **may** be delayed until the following day if our analysts request testing be re-run to confirm results.
- Other tests have varying turnaround times based on their testing procedure and current number of samples in queue.
- Rush testing is available in urgent situations. Please contact the Customer Engagement Team (216-251-2510) if you need to send rush samples so the lab can be notified.
- **Improper or insufficient labeling of samples will result in delayed turnaround time.**
- Equipment that has been previously tested or pre-registered to your equipment database should be labeled with TestOil **preprinted** labels. Preprinted labels can be shipped to you at no cost, or they can be printed at any time in Datasight.
- If the equipment being tested has not been tested by us before and has not been pre-registered, please include with the sample (**at minimum**):
  - Account Name and Number
  - Machine Name
  - Oil Type