

CONTACT MANAGEMENT

- Currently customers do not have the ability to view or edit the contact list for their account. This function is in development. To add or remove contacts from your account, please email Testoil.AccountManagement@et.eurofinsus.com or call (216)-251-2516

- Contacts in your account have access to **Datasight**. To access Datasight, users must first create their password. Passwords can be created by clicking Forgot Password and entering their email address as username. A link will be sent via email to create their password.

- Contacts for your account can be set to receive the following automated emails:
  - **Samples Received** – Notification that samples have arrived and are entering the lab
  - **Samples Completed** – Notification that testing is complete. Provides a list of the samples tested with machine condition and lubricant condition, as well as a link to view the reports on **Datasight**.
  - **Report Email** – Includes separate PDF file of the lab report for each sample.